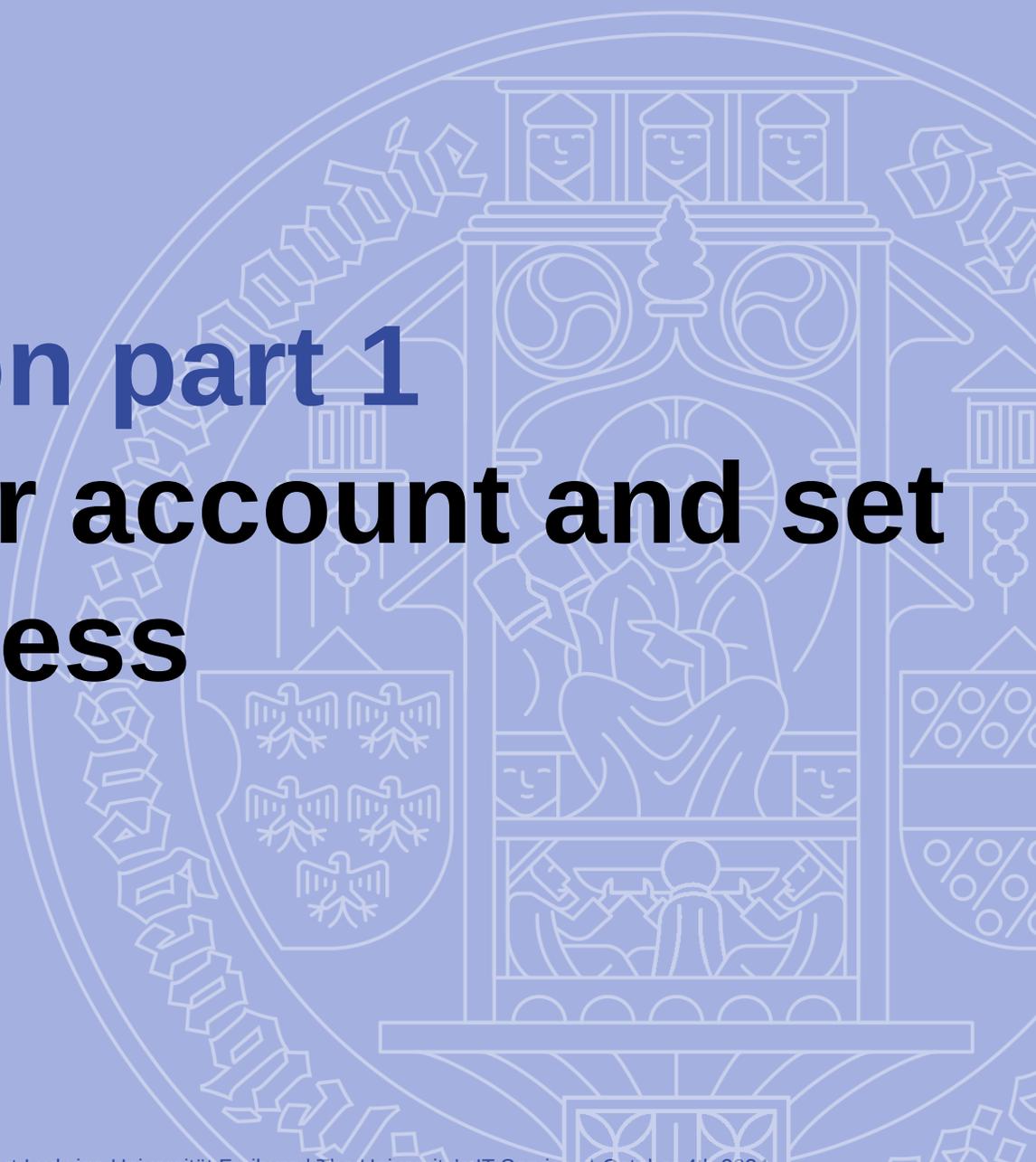universität freiburg

# The University's IT Services
# A short overview

Rob Falkenstein, E-Learning Department

# Agenda

1. Practical information (Account activation + wifi-eduroam)
2. About the IT Services
3. How to help yourself

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# Practical information part 1
# (Fully) Activate your account and set up your e-mail address

# Fully activate your account
## How to

| Case A: You've got your credentials | Case B: You don't have your credentials |
|---|---|
| Login to https://myaccount.uni-freiburg.de | Go to HISinOne (https://campus.uni-freiburg.de) |
| On first login you are asked to set a new password. This is essential in order to be able to use all provided IT Services | Click on: „Lost Login Data" and follow the instructions |

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# Activate your e-mail address

**ACADEMIC CLOUD** ANMELDEN

## Anmeldung mit Academic ID

Email / Benutzername     WEITER

⬤ ANGEMELDET BLEIBEN

← Anmeldung mit Academic ID

Föderierte Anmeldung 🏛 →

MPG Login ⊛ →

Sie haben noch keine Academic ID?
Registrieren

GWDG
Gesellschaft für wissenschaftliche
Datenverarbeitung mbH Göttingen

Niedersachsen

GEORG-A
GÖTTING

IMPRESSUM     DATENSCHUTZ

**Open-Xchange by GWDG**

https://email.uni-freiburg.de (will redirect you)

Login with your mail address from your account activation e-mail <uid>@email.uni-freiburg.de and your account password. Then your e-mail address is set up.
Your alias is firstname.lastname[n]@email.uni-freiburg.de
[n] counting up exactly this first+lastname

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# Practical information part 2
# **Accessing Wifi (eduroam) and VPN**

- Hint: eduroam requires a password of its own which is different from your account password.

**myAccount**

User administration of the University of Freiburg

## Administer your Uni-Account yourself!

# myAccount Login

### ◉ Login

**If you are already registered in the computer centre and therefore have a "Uni-Account" ❓ , you can administer it here.**

| | | |
|---|---|---|
| User ID | [_____] | The user ID (a token with max 8 characters) was assigned to you by the CC. |
| Password | [_____] | Please note that the passwords are case sensitive! |

**Forgot your password?**   Please click here: ☐   Only usable if you gave us an email address.
You may enter your user id into the field above by now!

### ○ Register

**University employees who do not yet have a user account ❓ , can set it up here.**

Students please note

User ID and initial password are sent to newly enrolled students by EMail to the deposited mailaddress. Students who do not know their user ID, contact the **user support**. Please bring your "UniCard" with you!

How to change the **default language** in Firefox or Internet Explorer?

[ Next ]

...ress: somewhere [132.230.0.1
...s etc? Report to myAccount-Administration
... der Universität Freiburg

**myAccount**

Login to myaccount.uni-freiburg.de
And set an eduroam password

# myAccount

Welcome page | User profile ▾ | Pass-/keyword ▾ | Mail- & lists administration ▾ | Logout

**Final: Set your eduroam password**

Set a new eduroam password and confirm with your main password.

## User ID: rf51

### You want to set your eduroam keyword.

**The new keyword must comprise at least 10 and not more than 32 characters.**
**Including one capital letter, one lower case letter, one number and one special character.**
`0123456789<|>,;.:-_#'+*~@!$%&/{}()[]=?`

**Attention:** Password and eduroam keyword must not be identical for safety reasons.

Re-enter the new keyword twice to avoid typing errors.

| New keyword | | Here you can set a keyword or replace the current with a new one. |
| --- | --- | --- |
| | | Repeat the new keyword to avoid typing errors. |
| **Password confirmation** | | **For safety reasons enter the current main password here.** |

Send                    Previous

univers

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# Login to eduroam
## How to login to the wifi network „eduroam"

| |
|---|
| **Example: Miriam Student - ms2011** |
| Login: ms2011@uni-freiburg.de |
| Password: <eduroam-password> |
| EAP method: PEAP |
| Phase 2 authentication: MSCHAPV2 |

The scope „@uni-freiburg.de" is necessary both for VPN and eduroam. Otherwise the network does not know where your account belongs to.

# About
# The IT Services

Main building: Located in Hermann-Herder Straße 10. Next to Mensa Institutsviertel

Second building: Located in Werthmannstraße 4. Next to the University library.

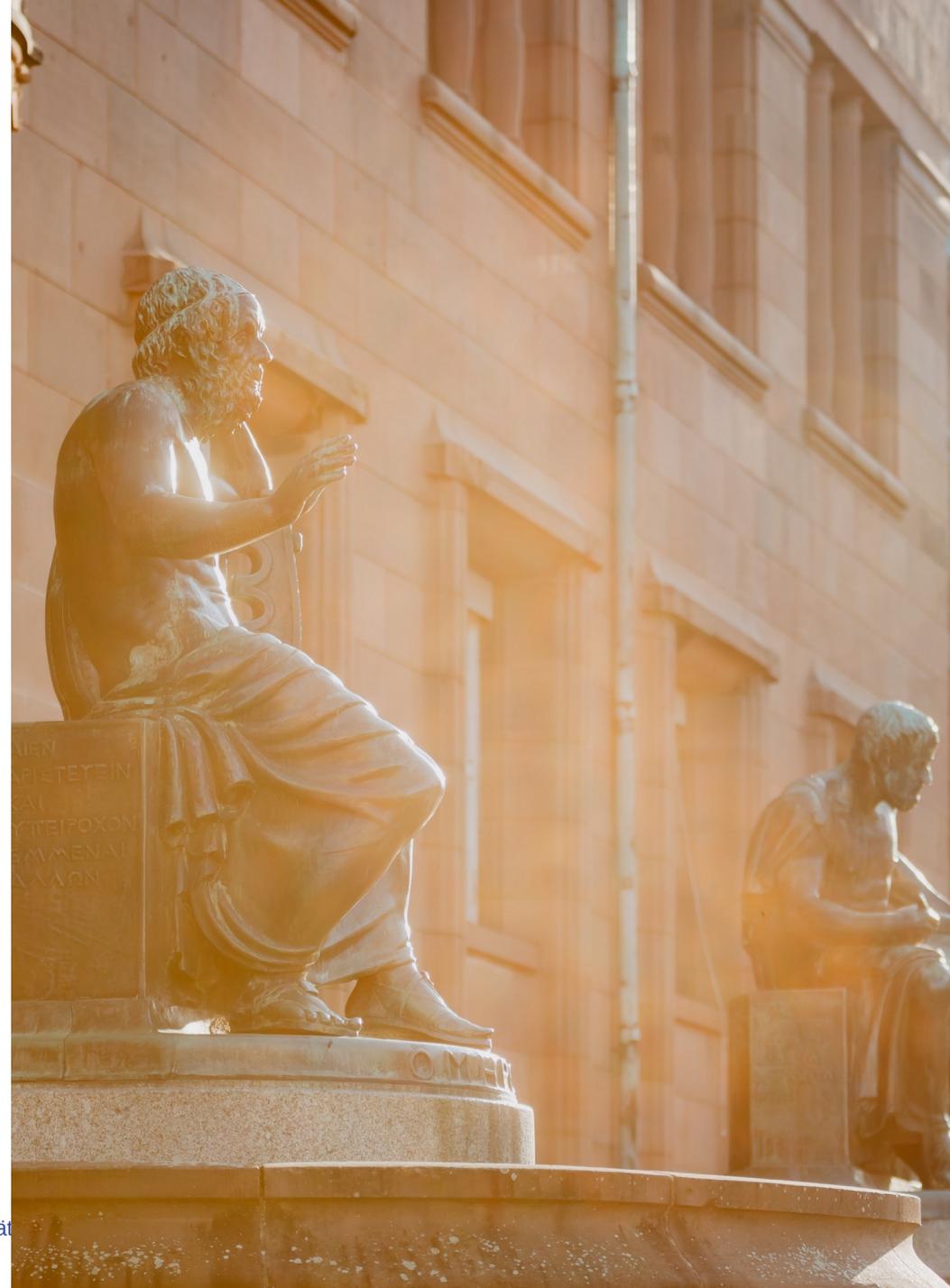# What we offer on site

**Services**

- PC Pools (login with your university account to different OS)

- Courses

- Printing/Poster Printing

- Help Desk

  - Werthmannstr 4: Mo – Fr from 8.00 – 12 and 1.00 - 7pm

Albert-Ludwigs-Universität

# What we offer online

## Services

**Homepage**: https://rz.uni-freiburg.de

**User Account Management**: https://myaccount.uni-freiburg.de

**Campus Management System**: https://campus.uni-freiburg.de

**CommuniGate E-Mail**: https://mail.uni-freiburg.de (staff only)

**OpenX-Change:** https://email.uni-freiburg.de (students only)

**Learning Platform ILIAS**: https://ilias.uni-freiburg.de

# Rechenzentrum
Albert-Ludwigs-Universität Freiburg

rz

You are here: Home

Search Site

Home

Quick Access

Corona: Services of the computer center

About Us

Services

Projects

Courses

Helpcenter

IT Security

Information according to target groups

**Links to Platforms**

- myAccount
- Lernplattform ILIAS
- Campus-Management-System HISinOne
- Video Conferencing with BigBlueButton
- RZ-Wiki
- CMS-Support
- BW-PC
- Softwareshop asknet

## Welcome

### Points of Contact

The University IT Services ("RZ") is the IT service provider for the University of Freiburg. The RZ has been the central operating facility since 1966. Since 2001, the Chair of Communication Systems has joined in, combining operational practice and scientifically based theory. We provide the IT infrastructure for the university. On our web pages you will find all information about our tasks and services.

Further instructions and information regarding our services are available in the RZ-Wiki (currently available only in German).

## Current Announcements

RSS-Feed abonnieren | Twitter | ■ Alerts and Malfunctions | ■ News-Archive

■ **Online course: Copyright and Creative Commons**          Apr 05, 2023 08:39 AM

Stuttgart University Library offers a two-part online course on "Copyright and Creative Commons Licenses (not only) for Open Access and OER".

■ **edacticLab - Developing (digital) teaching concepts and competences together**   Apr 04, 2023 02:49 PM

Applications for the 2nd pilot phase still possible

■ **4.4.23, 18:00-18:30: Maintenance bwSync&Share**          Apr 03, 2023 03:45 PM

Due to a bug, a Nextcloud app needs to be updated urgently

■ **2.4.2023 23.10 - myAccount available again**          Apr 02, 2023 11:11 PM

The myAccount service is available again

■ **31.03.2023 16:20 h: myAccount service available again**          Mar 31, 2023 04:21 PM

The myAccount service is available again

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## Homepage

https://rz.uni-freiburg.de
All information about RZ services is listed here
Additionally you can see current announcements

# myAccount

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Only usable if you gave us an email address.
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How to change the **default language** in Firefox or Internet Explorer?

[ Next ]

**myAccount**

https://myaccount.uni-freiburg.de
Change your passwords

User name | Password

Default language
English

Login

Lost login data?

Home | Application | Studies offered | Organisation | Help

Startpage | Applicants | Students | Guest Auditors | International Incomings | Doctoral Candidates | Lecturers | Employees

**Quicklinks**

**Search for courses**

**Vorlesungsverzeichnis**

**Tagesaktuelle Veranstaltungen, Ausfalltermine und Terminänderungen**

**Räume suchen (mit Stadtplananzeige)**

**Search for persons**

**Help**

**HISinOne Manual**

Welcome!
Choose your portal, please.

**Applicants**
You want to study and to apply for a study place.

**Students**
You are already a student and want to organize your studies.

**Guest Auditors**
You are already a guest auditor or want to become one.

**International Incomings**
You want to apply for a study place.

**Doctoral Candidates**
You are already a doctoral candidate or want to become one.

**Lecturers**
You would like to know what you can do as a lecturer in HISinOne.

**Employees**
You would like to know what you can do as an employee in HISinOne.

bund ID

BundID
Signin with BundID.

Informations about the BundID and HISinOne
Informations about the BundID and HISinOne can be found in the Wiki: Personal/Contact Information: BundID (German Federal User Account) ⧉

Status student application portal
✓ Green: all functions of the application portal are normally available

HISinOne Version 2022.12.59
The German version of this portlet provides current technical information on the software version of HISinOne running on this system. Please switch to German to see the content (select language option at the upper right corner of the page).

*Your HISinOne-Team*

**Campus Management (HISinOne)**

https://campus.uni-freiburg.de
Central course management platform
Receive your marks

Repository

Support

**Anmelden / Login**

**Department of E-Learning, Department of Higher Education Didactics, Media Center of the University Library & Toolbox Digital Teaching**

Here you will find current information about the training and workshop offers of the department of university didactics and the department of e-learning. In addition, we provide you with further current information about the central learning platform ILIAS and topics in the field of digital teaching/digital learning.

▶ E-Learning Department

▶ Department of Higher University Didactics

▶ Media Center at University Library

▶ Digital Teaching Toolbox

**ILIAS**

https://ilias.uni-freiburg.de
The central learning platform
Course materials can be found here.

# Last Chapter
## Help yourself

**VPN**
Login via fortivpn and your eduroam credentials

**BigBlueButton**
Create BigBlueButton rooms with your university account on bbb.uni-freiburg.de

**RZ booklet**
You should receive this via e-mail.

**File Storage**
20 GB of file storage per student in home directory

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# Fin
# Thank you very much for your attention
# We wish you a pleasant start at the University!

Rob Falkenstein

E-Learning Department

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